

## Considerate Contractor and Good Neighbour Policy

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We believe our professional high standards, efficient and friendly service has allowed us to thrive in residential, commercial and industrial markets.

Whether a commercial entity or a residential home owner, it is the Concept Interiors Management Ltd policy to provide a high quality of work, timely, efficient and courteous service on all projects.

The Site Manager is responsible for the implementation of our Considerate Contractor and Good Neighbour Policy, and will ensure that:

- Consideration is given to the community around our sites, particularly the vulnerable – and appropriate measures taken to minimise impact and ensure the safety of those affected.
- Our sites are kept clean and in good order at all times.
- Be a good neighbour, informing adjacent residents and businesses about our sites – potential disturbance, disruption and the measures we are taking to minimise impact.
- Be respectful, maintaining standards of conduct and dress on sites, in accordance with our code of conduct.
- Ensure the safety of the public, third parties – including neighbours – through implementation of our health and safety management system and ensuring that appropriate measures are taken to minimise and control interface.
- Minimise and control light, vibration, noise and dust nuisance.

The effectiveness of this policy is monitored by virtue of the implementation of our management system that meets the requirements of all current legislation and is subject to periodic review for the purposes of setting objectives and ensuring continuing improvement.

This statement will be displayed in a prominent position on work locations and sites.

Mr Mark Saunders, assisted by C J Bell Health and Safety, our Health and Safety Consultants, will monitor the implementation of this policy. This policy statement as well as our health and safety management system will, as a minimum, be reviewed by Mr Mark Saunders on an annual basis and updated as necessary.

Signed:



Mark Saunders  
Director

Date:

09/12/2022

Next Review Date:

09/12/2023